Medicaid Appointment Standards

Conoral	Coocialty	Matauritu	Behavioral Health
General	Specialty	Maternity	
Emergency Services – Available twenty-four (24)	Emergency Services-	Emergency Services-	Emergency Services-
hours a day, seven (7)	Immediate	Immediate	Within twenty-four (24)
days a week.			hours of request.
days a week.			Immediate treatment
			for a potentially suicidal
			individual
Emergency Primary	Urgent Care PCP-	Initial Prenatal Care-	Routine Care-
Care Provider (PCP)-	Available within forty-	First Trimester-Within	Within seven (7)
Available same day	eight (48) hours of	three (3) weeks of first	calendar days of
	referral	request	request
Urgent Care PCP-	Routine Care-Available	Initial Prenatal Care-	
Available within two (2)	within three (3) weeks	Second Trimester-	
calendar days	of member request	Within seven (7)	
		calendar days of first	
		request	
Routine Care-		Initial Prenatal Care-	
Available within three		Third Trimester-Within	
(3) weeks of member		three (3) calendar days	
request		of first request	
		Initial Prenatal Care-	
		High Risk Pregnancies-	
		Within three (3)	
		calendar days of	
		identification of high	
		risk	